

POSTMIDYEAR



**ASHP**

*More than a meeting*



15  
febrero  
2023

POSTMIDYEAR



ASHP

*More than a meeting*

15  
febrero  
2023

MÁS PROCESOS

***“Tecnología y Salud Digital”***

EMILIO MONTE BOQUET





TELEFARMACIA

INTELIGENCIA  
ARTIFICIAL

ANALÍTICA DE  
DATOS

OTROS

TELEFARMACIA

INTELIGENCIA  
ARTIFICIAL

ANALÍTICA DE  
DATOS

OTROS

## TELEFARMACIA

Educational Sessions

Integrated Informatics Institute

# Digital Health 101: Interventions for Maximum Pharmacist Impact

 Monday, December 5, 2022  2:00 PM – 3:00 PM

 Location: Mandalay Bay South Convention Center, Mandalay Bay B, Level 2  CE Credits: 1.00 contact hours

**Activity #:** 0204-0000-22-235-L04-P

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist

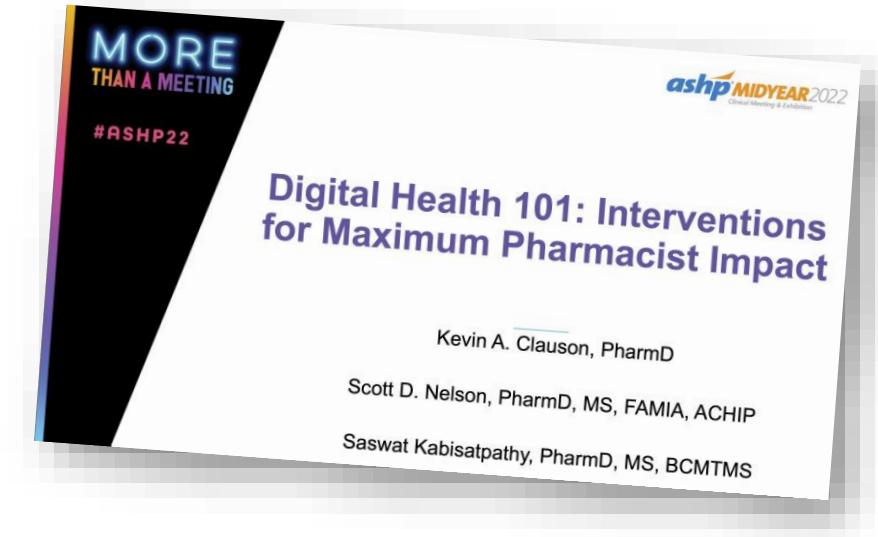
### Learning Objectives:

- Discuss digital health interventions currently in use by pharmacists.
- Given a case scenario, identify remote patient monitoring opportunities for pharmacists.

## TELEFARMACIA

Nos contaron...

- Introducción a la salud digital
- Ejemplos de salud digital en FH
  - Adherencia
  - Monitorización remota de pacientes
- Limitaciones y consideraciones sobre la monitorización remota



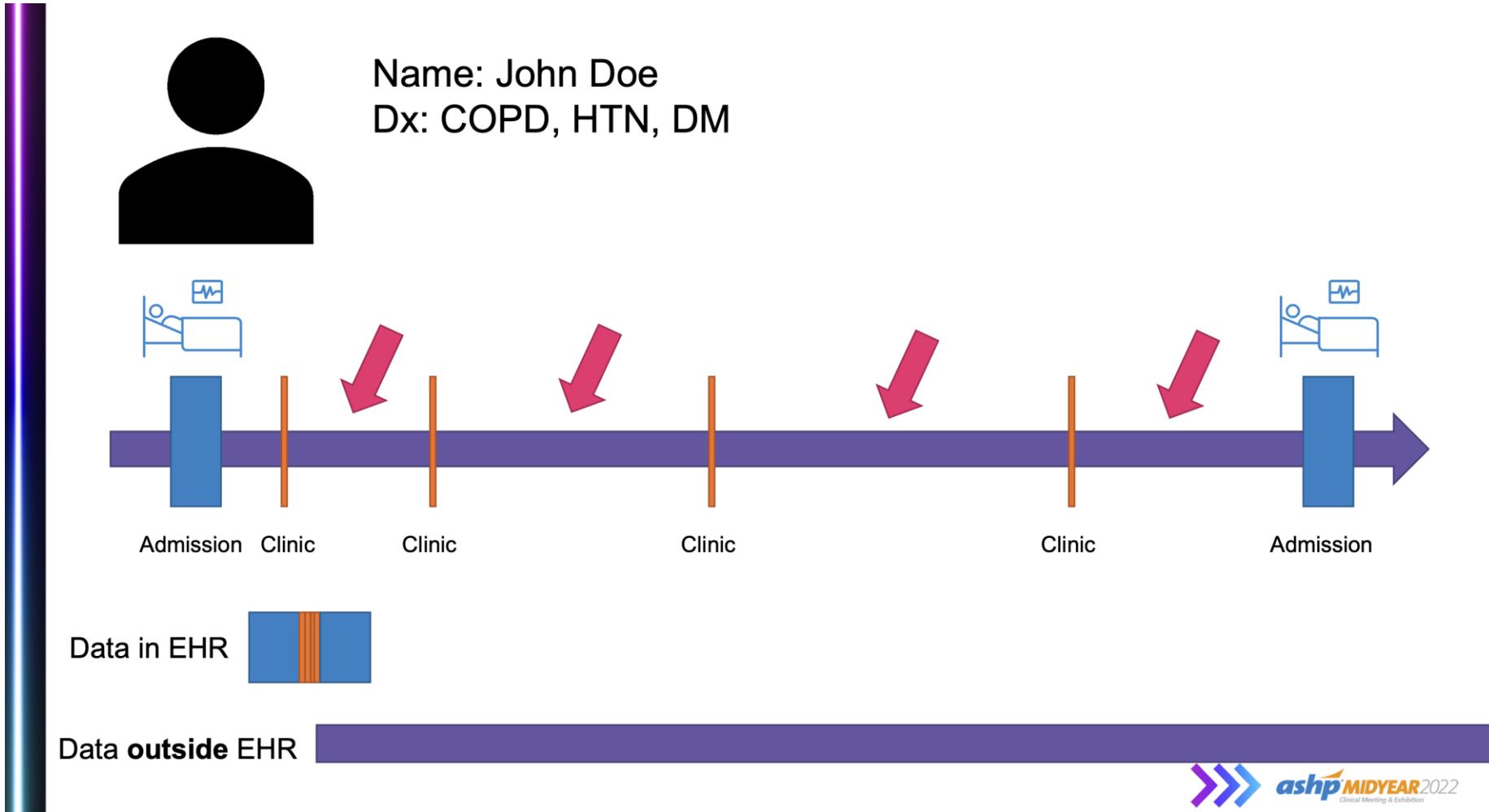
*Me quedo con...*

## TELEFARMACIA

Where does most healthcare  
**actually take place?**

Most healthcare still takes place **OUTSIDE**  
the healthcare system

## TELEFARMACIA



## TELEFARMACIA

**Digital health** is the field in informatics that studies what happens where most healthcare actually takes place

(i.e., OUTSIDE of the healthcare system)

## Digital Health

Healthcare that occurs in **between** medical visits:

- + prioritizes the patient perspective
- + leverages technology

## TELEFARMACIA

+ focus on technology

+ focus on the patient perspective

## TELEFARMACIA

### Key Takeaways

- 1) MOST HEALTHCARE OCCURS BETWEEN VISITS**  
The information currently in the EHR is just a fraction of a patient's care.
  
- 2) DIGITAL HEALTH IS GROWING**  
Especially in the patient space with adherence apps and remote patient monitoring.
  
- 3) MANY CHALLENGES STILL EXIST**  
Especially with health equity and the “digital divide”



Emilio Monte  
@emiliomonteb

Tres sencillos pero potentes mensajes sobre [#SaludDigital](#)

[#DigitalHealth](#)  
[#eHealth](#)  
[#ASHP22](#)  
[#sefhmidyear2022](#)

## TELEFARMACIA

**Educational Sessions**   **Innovation**

# The Future of Clinical Pharmacy Practice: Leveraging an Integrated Telehealth Team-Based Model

 Wednesday, December 7, 2022    2:00 PM – 3:30 PM

 Location: Mandalay Bay South Convention Center, Lagoon F, Level 2    CE Credits: 1.50 contact hours

**Activity #:** 0204-0000-22-326-L04-P

**Activity Type:** Application-based

**Target Audience:** Pharmacist

### Learning Objectives:

- Identify the need for interdisciplinary telehealth team models that integrate the pharmacist practitioner.
- Develop foundational elements needed to justify the implementation of a telehealthcare team.
- Describe the impact of telehealth models on the future delivery of clinical pharmacy services.
- Evaluate aspects of telehealth model development for impact on services provided.

## TELEFARMACIA

Nos contaron...

- Impacto de la salud digital en el acceso a la atención sanitaria
- Ejemplo de un modelo de telesalud innovador a escala nacional (Hospitales de Veteranos, USA)
  - Descripción e implementación
  - Equipo multidisciplinar y funciones de cada miembro
  - Resultados y experiencia del paciente
- Estrategias de implementación de un modelo de telesalud
- Integración del farmacéutico en los equipos interdisciplinares de salud digital
- Estrategias de difusión



*Me quedo con...*

## TELEFARMACIA

**Emilio Monte**

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...

En Estados Unidos tienen claro que el futuro de la práctica de la farmacia clínica pasa, entre otras cosas, por el establecimiento de un modelo multidisciplinario integrado de salud digital

#telefarmacia #eHealth

#ASHP22 #sefhmidyear2022

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@emiliomonteb

...

Todo empieza con la visión de que la salud digital mejora la accesibilidad, capacidad, calidad y experiencia de los pacientes y sus cuidadores

#telefarmacia #eHealth

#ASHP22 #sefhmidyear2022

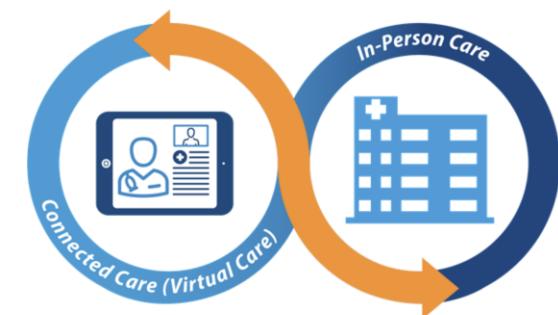
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## CONNECTED CARE

### It Starts with a Vision

Leverage connected technologies to enhance the **accessibility, capacity, quality and experience** of health care for patients, their families, and their caregivers anywhere in the country.

Connected Care will be effectively **integrated** into the daily lives of both clinicians and the patients they serve



## TELEFARMACIA

**Emilio Monte**

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...

Y requiere establecer una estrategia y unos objetivos concretos

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### Establish Strategy and Goals

#### Patient Digital Health Engagement

Build an engaging digital front door

Support patients in managing their own health



#### Virtualization of Clinical Care

Bring care to the patient

Expand clinical provider capacity



Empower the workforce to deliver virtual care



Solidify telehealth program foundations

#### Connected Care Foundations

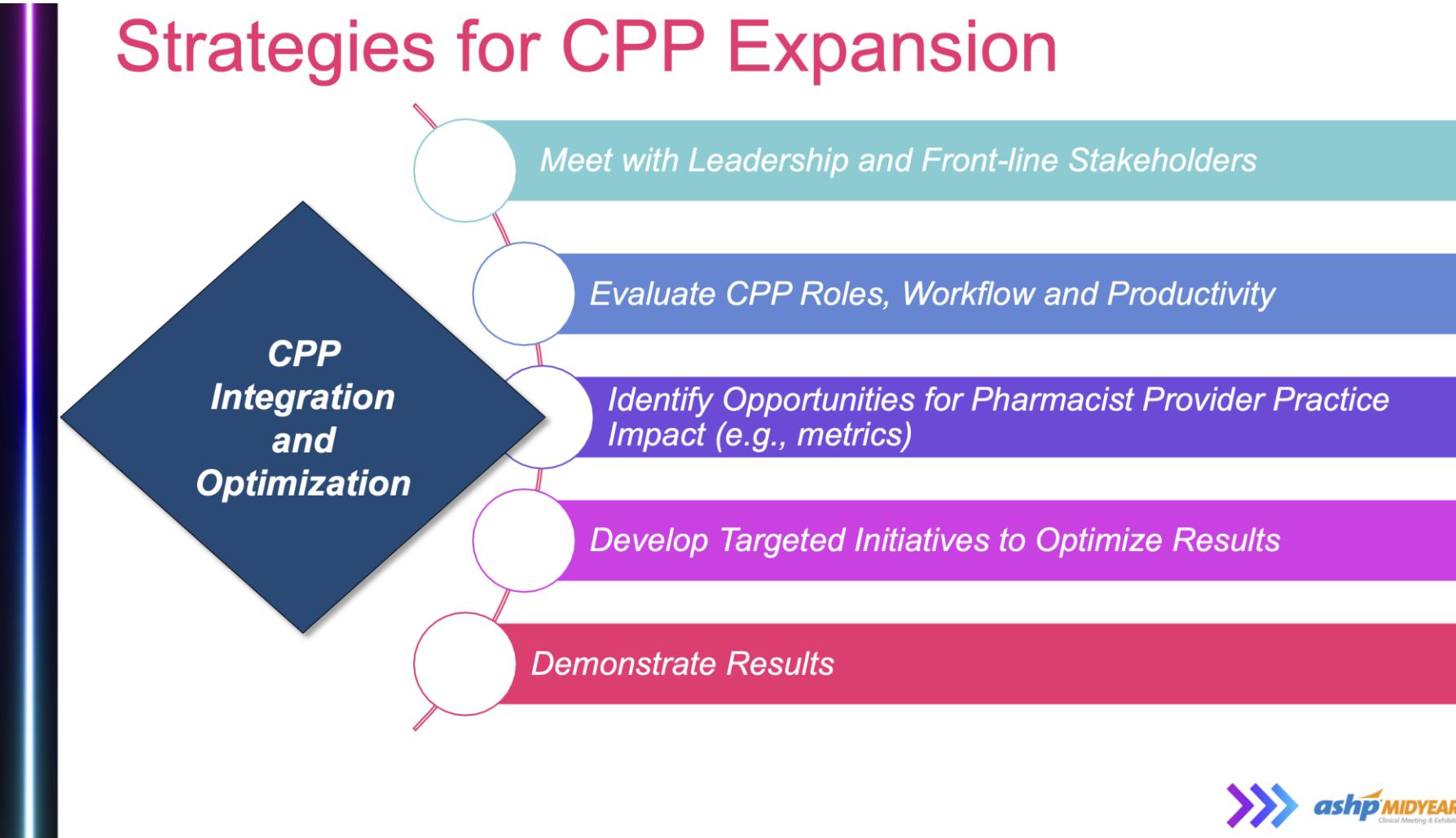
Analyze digital health data and connected care program for new insights

Modernize the connected care infrastructure

## TELEFARMACIA

CPP: Clinical Pharmacist Practitioner

# Strategies for CPP Expansion



## TELEFARMACIA

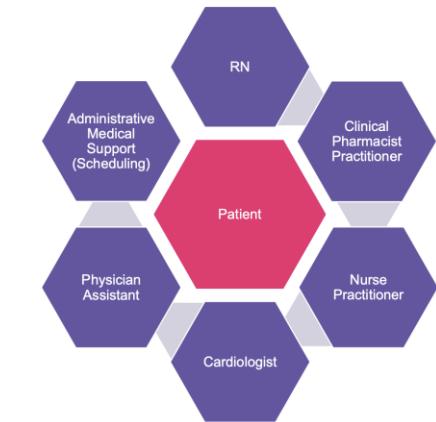
### Defining MH CPP Telehealth Team Role

- Provide comprehensive medication management across full spectrum of mental health disorders
  - Consultative or Primary Prescriber
  - Utilize MH instruments to monitor medication effectiveness
  - Referral for diagnosis, psychotherapy, acute care, etc.
  - Complete suicide risk assessment and safety planning
- Provide comprehensive medication management for substance use disorders
  - Screening as well as referral for diagnosis
  - Medication education and referral for other needed care (psychotherapy, housing assistance, acute care needs)
  - Implement risk mitigation strategies

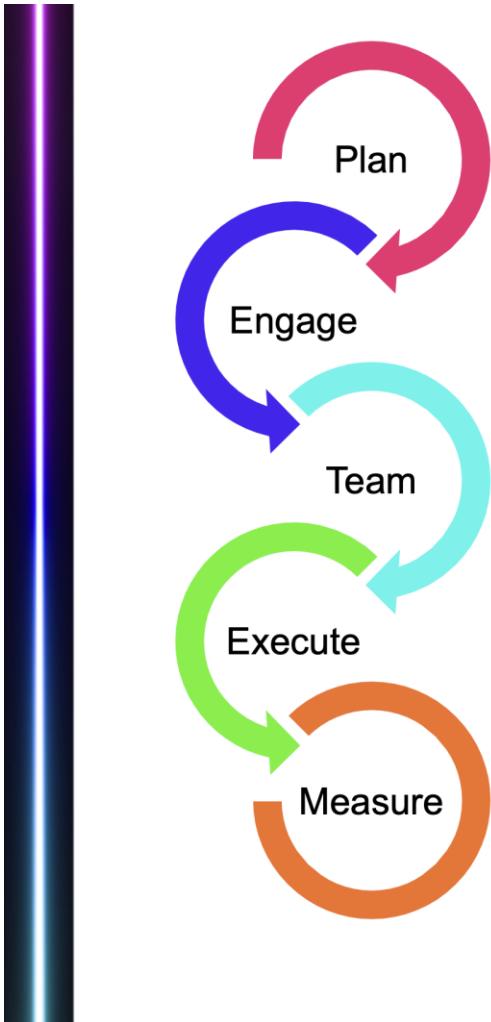


### Defining Cardiology CPP Telehealth Team Role

- Provide comprehensive medication management across full spectrum of cardiac disease states.
  - Consultative model (referrals from all team members)
  - Medication education and referral for other needed care (ECHO, dietitian, diagnostic evaluation, etc.)
  - Enroll in Home Telehealth Programs (use technology to report back to nurse manager, daily weights, BP, pulse)



## TELEFARMACIA



### Strategies for Change: Reflect and Share

- Define the “what” and “why”
  - Define the need, practice area for focus and types of telehealth modalities for use.
- Define the “who” and “how”
  - Describe which CPP and other team members will contribute to the model and work through implementation strategies.
- Define your implementation timeline
  - Start with the end in mind
  - When will you start and complete implementation, what steps may need to happen along the way.

## TELEFARMACIA

### Key Takeaways

- 1) Telehealth is evolving at a rapid pace and clinical pharmacy practice is at the forefront.
- 2) Developing a comprehensive approach to telehealth services ensures successful program integration across the enterprise.
- 3) Telehealth models of care bring the CPP closer to the patients they treat and teams they serve.

## TELEFARMACIA

Educational Sessions

# **(Management Case Study) Multi-State Remote Order Verification (ROV) to Support Acute Care Inpatient Pharmacies Across an Integrated Delivery Network (IDN)**

 Wednesday, December 7, 2022  8:45 AM – 9:15 AM

 Location: Mandalay Bay South Convention Center, South Seas D, Level 3  CE Credits: 0.50 contact hours

**Activity #:** 0204-0000-22-380-L04-P

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist

### **Learning Objectives:**

- List considerations for establishing a Multi-State Remote Order Verification Department.
- Describe the use of effective tools for leadership of a remote multi-state team of pharmacists.
- Summarize standards for communication and monitoring parameters to ensure success with centralized pharmacy services.

## TELEFARMACIA

### Nos contaron...

- Cómo implementar un sistema de validación remota multi-estado de órdenes médicas
  - Aspectos claves previos
  - Aspectos operativos
  - Proceso de aceptación, compromiso y plan de comunicación
- El uso efectivo de herramientas de liderazgo de un equipo de farmacéuticos multi-estado
- Necesidad de establecer métricas y dar feedback continuo para asegurar y mantener el proceso en el tiempo



*Me quedo con...*

## TELEFARMACIA

*¿Podría tener  
utilidad en nuestro  
entorno?*



## TELEFARMACIA



Emilio Monte  
@emiliomonteb

...

Validación remota de órdenes médicas

- ¿Es posible? Sí
- ¿Es conveniente? Depende

La **#telefarmacia** es muy útil y nos ayudará a mejorar nuestra actividad, lo importante es determinar dónde implementarla, cuándo y cómo hacerlo. Y medir resultados

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**MORE THAN A MEETING**  
**#ASHP22**

**ashp MIDYEAR 2022**  
**Clinical Meeting & Exhibition**

**(Management Case Study)**  
**Multi-State Remote Order**  
**Verification (ROV) to Support**  
**Acute Care Inpatient Pharmacies**  
**Across an Integrated Delivery**  
**Network (IDN)**

Kelly Cassidy Sweet, PharmD, MSHA

TELEFARMACIA

INTELIGENCIA  
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## INTELIGENCIA ARTIFICIAL

Educational Sessions

Integrated Informatics Institute

### Validated Artificial Intelligence: The Future of Pharmacy and its Applications

 Sunday, December 4, 2022  12:30 PM – 2:00 PM

 Location: Mandalay Bay South Convention Center, Oceanside D, Level 2  CE Credits: 1.50 contact hours

*Planned in cooperation with the ASHP Section of Informatics and Technology*

**Activity #:** 0204-0000-22-219-L04-P

**Activity #:** 0204-0000-22-219-L04-T

**Activity Type:** Application-based

**Target Audience:** Pharmacist, Pharmacy Technician

#### Learning Objectives:

- Identify opportunities in health-system pharmacies where artificial intelligence (AI) can be used.
- Describe suitable scenarios for automated order verification.
- List factors involved in medication robotic delivery turnaround time.
- Apply leadership strategies to incorporate advanced technologies for health-system pharmacies.

## INTELIGENCIA ARTIFICIAL



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Clinical Meeting & Exhibition

### Introduction to Artificial Intelligence

Scott Nelson, PharmD, MS, CPHIMS, FAMIA  
Assistant Professor  
Vanderbilt University Medical Center



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Clinical Meeting & Exhibition

### Automated (Rules-Based) Order Verification

Mark H. Siska, BSPharm, RPh, MBA, FASHP  
Chief Pharmacy Informatics Officer  
Mayo Clinic



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Clinical Meeting & Exhibition

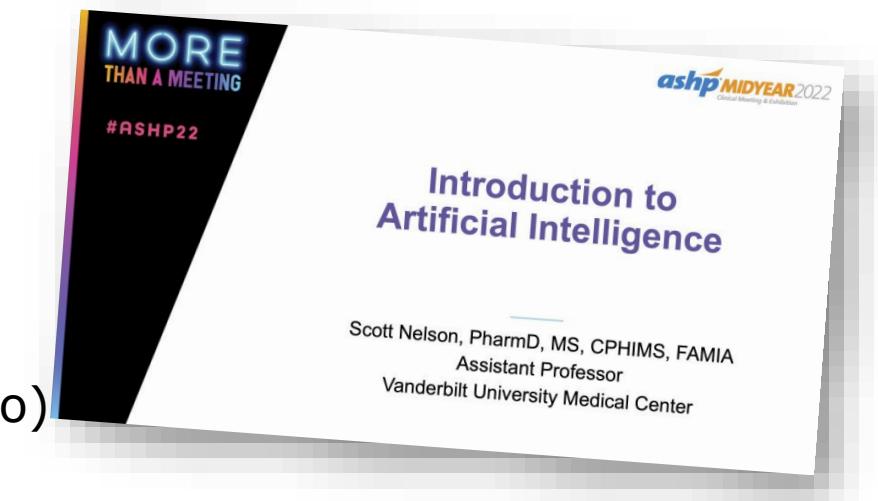
### Robotic Delivery

Geoffrey Cox, PharmD, BSPharm, RPh  
Director of Pharmacy Services  
MedStar Georgetown University Hospital

## INTELIGENCIA ARTIFICIAL

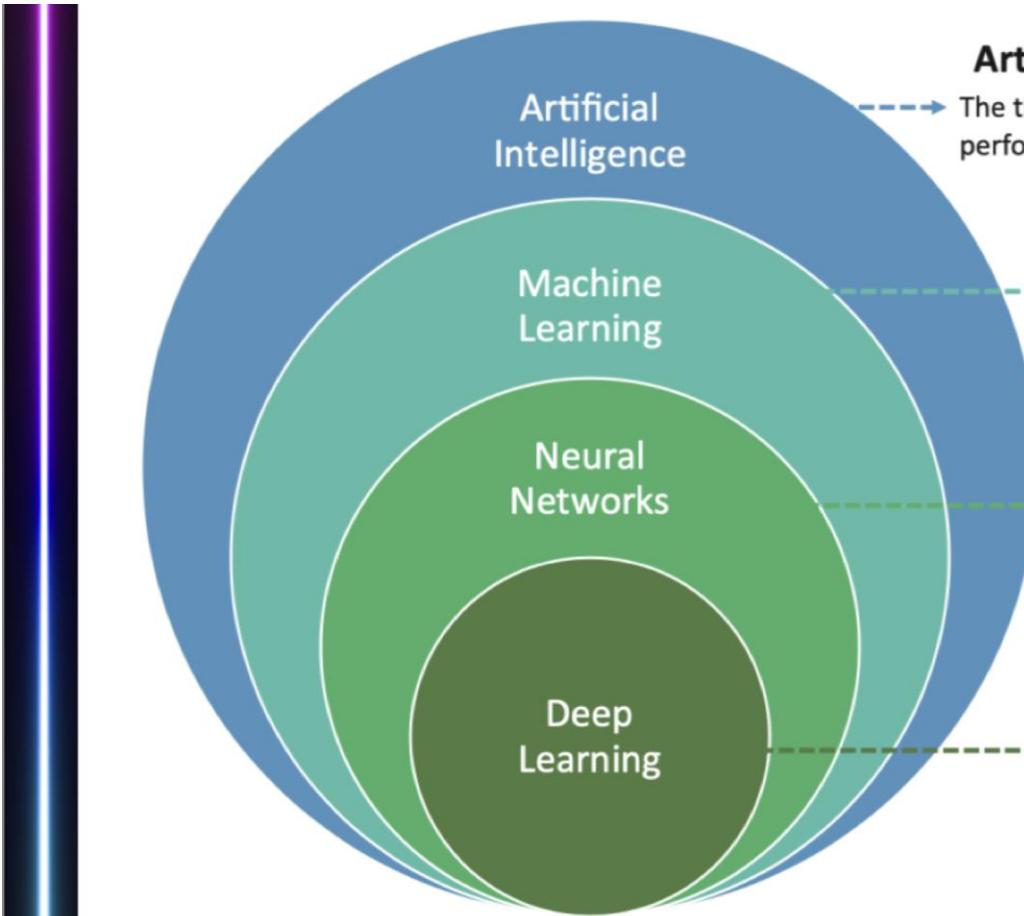
Nos contaron...

- Qué es la IA
- Tipos de IA (inteligencia artificial, machine learning, redes neuronales, aprendizaje profundo)
- Utilidad y ejemplos de IA en salud
- El poder (y la necesidad) de la interacción entre el humano y la máquina



*Me quedo con...*

## INTELIGENCIA ARTIFICIAL



### Artificial Intelligence (AI)

The theory and development of computer systems to perform tasks that normally would require human cognition.

### Machine Learning (ML)

A mathematical approach to learning the unknown rules that govern a particular phenomenon by analyzing many examples of it happening.

### Neural Networks (NN)

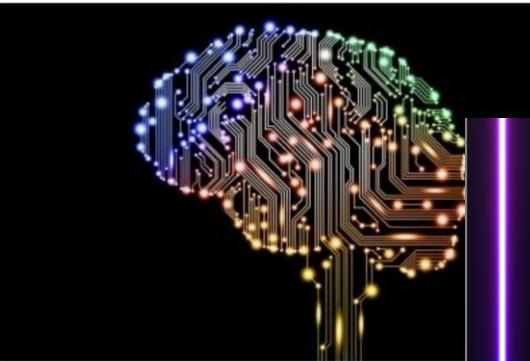
Machine learning models inspired by nervous system architecture, in which complex mathematical rules are learned by composing many simple patterns.

### Deep Learning (DL)

Neural Network models in which the composition of simple patterns occurs in greater depth, allowing for very complex rules to be learned.

## INTELIGENCIA ARTIFICIAL

Will AI replace me?



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### AI = “Augmented Intelligence”

- Pharmacists excel at:
  - **Common sense**
  - **Compassion**
  - **Context**
  - Dilemmas
  - Morals
  - Imagination
  - Abstraction
  - Generalization
- AI systems excel at:
  - **Pattern identification**
  - **Endless capacity**
  - Natural language processing
  - Locating knowledge
  - Machine learning
  - Minimizing bias

## INTELIGENCIA ARTIFICIAL



“The rise of machines has to be accompanied by heightened humaneness — **with more time together, passion and tenderness** — to make the ‘care’ in healthcare real”

*- Eric Topol*

## INTELIGENCIA ARTIFICIAL

### Considerations

- “All models are wrong, but some are useful”  
– George Box
- The ultimate decisions are in the hands of the patients and caregivers
- **Implementation is key** and is its own science
- Beware of bias
- Beware of Model Drift
  - Models grow stale over time as clinical practice changes

## INTELIGENCIA ARTIFICIAL

### Mind the gap

- “A key challenge of AI in the medication-use process can be the gap between
  - the clinicians who understand the problems,
  - the developers who create the models,
  - and the administrators who make the decisions about which AI solutions to finance.”

## INTELIGENCIA ARTIFICIAL

Nos contaron...

- Qué es la validación basada en reglas y su utilidad en el ámbito hospitalario
- El proceso de evaluación de la validación basada en reglas
- Los primeros resultados de un sistema de validación basado en reglas



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## INTELIGENCIA ARTIFICIAL



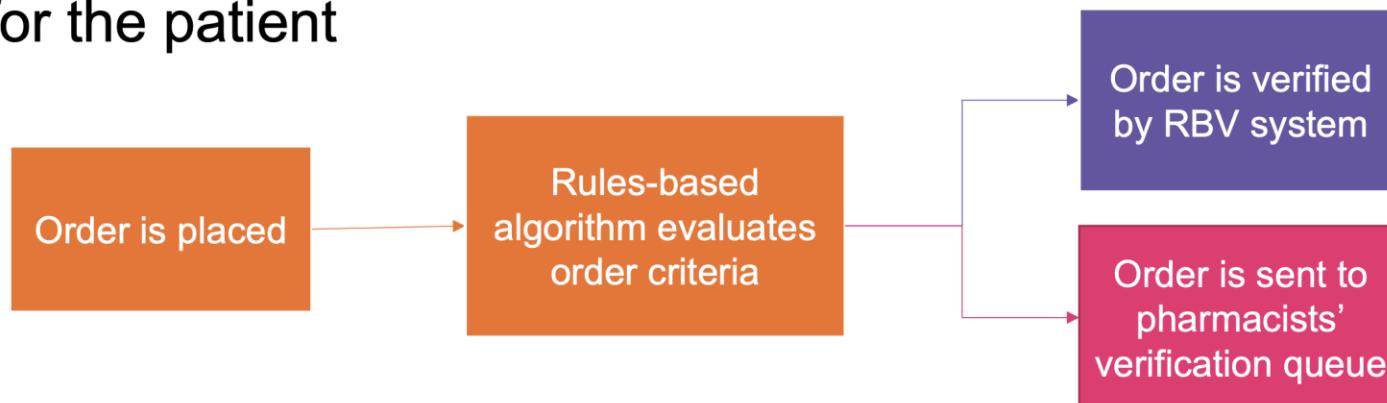
“Hours spent by health-system pharmacists prospectively analyzing medication orders are hours lost to the next-best, patient-focused, alternative activity.”

*- Allen J. Flynn, 2009*

## INTELIGENCIA ARTIFICIAL

### Rules-Based Verification (RBV)

- Auto-verification is the verification of orders with an automated computer system, rather than by a pharmacist, prior to dispensing
- A rules-based algorithm evaluates patient- and medication-specific criteria to determine whether the order is appropriate for the patient



## INTELIGENCIA ARTIFICIAL

### Study Objectives

**1**

#### Proof of Concept

Can we build rules/algorithms replicating human process

**2**

#### Compare Outcomes

Compare the outcome of rules-based verification to pharmacist verification of select medications

**3**

#### Measure Time

Measure time required for pharmacists to verify orders evaluated by the rules-based verification criteria



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Clinical Meeting & Exhibition

## INTELIGENCIA ARTIFICIAL

### Discussion

- Validated proof of concept
- RBV closely approximates the verification decisions of a pharmacist with little discordance
- Due to the stringency of the RBV rules, there were a fair number of orders that did not pass RBV, but were still verified by a pharmacist
- Best practice and quality improvement opportunities
- Additional studies to measure safety and quality improvement
- Deployment prospects
- Regulatory challenges

## INTELIGENCIA ARTIFICIAL

### Key Takeaways

- Pharmacist verification of medication orders is time consuming and can be protocolized for common orders
- RBV leverages the ability to protocolize orders in a manner that approximates a pharmacist's verification of the same order
- The data suggest that it is likely that RBV can be safely implemented in the inpatient setting
- Seeking regulatory approval for inpatient RBV is a reasonable next step

## INTELIGENCIA ARTIFICIAL

Nos contaron...

### Key Takeaways

- 1) **Soft dollar impacts.** No HR-related issues. No grievance. No call-out sick. No hang out in the hallway. Does not fight for lunch break coverage. Less gossip 😊
- 2) **Annual robot savings= \$17,832**
- 3) **Consider the use and expansion of the robot to other areas of the hospital.** Code cart delivery. Central pharmacy to ICU units.



**Robotic Delivery**

Geoffrey Cox, PharmD, BPharm, RPh  
Director of Pharmacy Services  
MedStar Georgetown University Hospital

## INTELIGENCIA ARTIFICIAL

Educational Sessions

Innovation

**Session Name:** Pharmacy Power Hour

### Protect the Women & Children: Machine Learning Methods to Predict Adverse Drug Events (ADEs)

 Wednesday, December 7, 2022  10:00 AM – 11:00 AM

 Location: Mandalay Bay South Convention Center, Oceanside A, Level 2  CE Credits: 1.00 contact hours

**Activity #:** 0204-0000-22-321-L05-P

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist

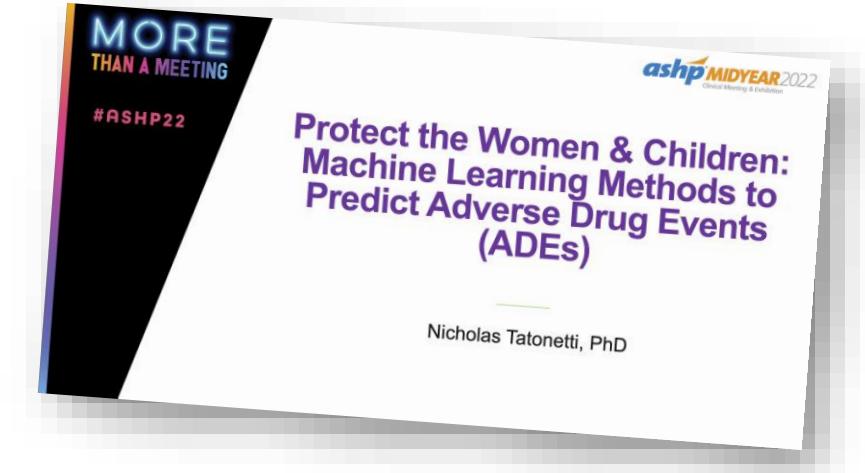
#### Learning Objectives:

- Discuss ongoing database development focused on predicting drug event risks in pediatric patients.
- Summarize pharmacovigilance algorithms that leverage machine learning to predict sex risks.

## INTELIGENCIA ARTIFICIAL

Nos contaron...

- El desarrollo de bases de datos centradas en la predicción de riesgos de eventos adversos relacionados con medicamentos en pacientes pediátricos
- Algoritmos de farmacovigilancia que aprovechan el machine learning para predecir el riesgo de eventos adversos relacionados con medicamentos en mujeres



*Me quedo con...*

## INTELIGENCIA ARTIFICIAL



Uso del machine learning para identificar los efectos adversos de los fármacos que suponen un mayor riesgo para las mujeres



Permite identificar diferencias de sexo en los acontecimientos adversos cuando los patrones de uso entre sexos están sesgados



Un enfoque sistemático y basado en datos para obtener información observacional y mecanicista sobre los efectos adversos de los medicamentos pediátricos



Permite aumentar la potencia en estudios de efectos adversos en pacientes pediátricos en los que el tamaño de la muestra es muy bajo o inexistente

## INTELIGENCIA ARTIFICIAL



Emilio Monte

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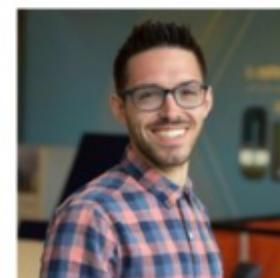
Utilización de la **#InteligenciaArtificial** y el **#MachineLearning** para prevenir efectos adversos en mujeres y niños, grupos de población con mayor riesgo de sufrirlos

Espectacular el trabajo y la exposición de [@nickgiangreco](#) 

**#SeguridadDelPaciente**  
**#ASHP22 #sefhmidyear2022**

### Conclusions

- dGAMs were more powerful through sharing information across child development
- We created an integrated methodology based on biologically-inspired modeling of ADE observations across childhood
- Evaluating dynamic drug risks illuminated:
  - When medications were risky
  - How risk profiles changed across childhood
  - Which biological mechanisms coincided with pediatric drug risks



Nicholas Giangreco, PhD

TELEFARMACIA

INTELIGENCIA  
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## ANALÍTICA DE DATOS

[Educational Sessions](#)[Integrated Informatics Institute](#)

### Data in Action: Building a Pharmacy Data Analytics Strategy

 Tuesday, December 6, 2022  9:30 AM – 10:45 AM

 Location: Mandalay Bay South Convention Center, Mandalay Bay B, Level 2  CE Credits: 1.25 contact hours

*Planned in cooperation with the ASHP Section of Informatics and Technology and the ASHP Section of Pharmacy Practice Leaders*

**Activity #:** 0204-0000-22-278-L04-P

**Activity #:** 0204-0000-22-278-L04-T

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist, Pharmacy Technician

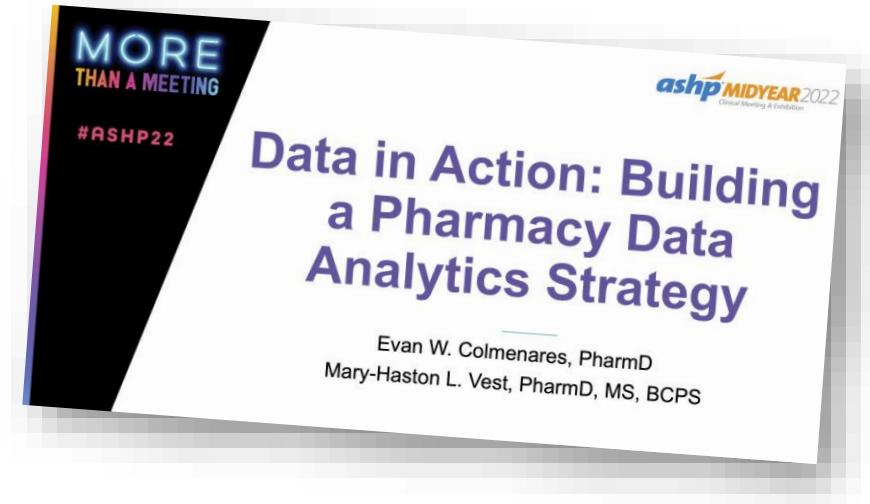
#### Learning Objectives:

- Describe why data and analytics are becoming increasingly important in pharmacy.
- Explain the trajectory of the Pharmacy Analytics and Outcomes Team at UNC Health.
- Identify the challenges faced by the analytics team during their growth.
- Discuss a plan to start assessing the environment for analytics at your organization.

## ANALÍTICA DE DATOS

Nos contaron...

- Por qué los datos y la analítica son cada vez más importantes en farmacia
- La trayectoria del equipo de análisis y resultados farmacéuticos de UNC Health (North Carolina)
- Cuales fueron los retos a los que se ha enfrentado el equipo de análisis durante su desarrollo
- Su plan para empezar a evaluar el entorno de la analítica en su organización



*Me quedo con...*

## ANALÍTICA DE DATOS

### The Opportunity

To thrive, modern health care organizations must become data driven. Multiple data sources are available across the continuum of care – do you know where all your data lives?

## ANALÍTICA DE DATOS

### Pharmacy Data Management

- **Pharmacy is one of the largest generators of data within healthcare systems**
  - Medication procurement and inventory management
  - Operational workflows
  - Medication-use process
  - Outcomes
- Aggregating data into a single, usable system, such as a data warehouse, makes these data accessible and actionable
- These efforts require the development of a formal data strategy and investment in analytics resources

## ANALÍTICA DE DATOS

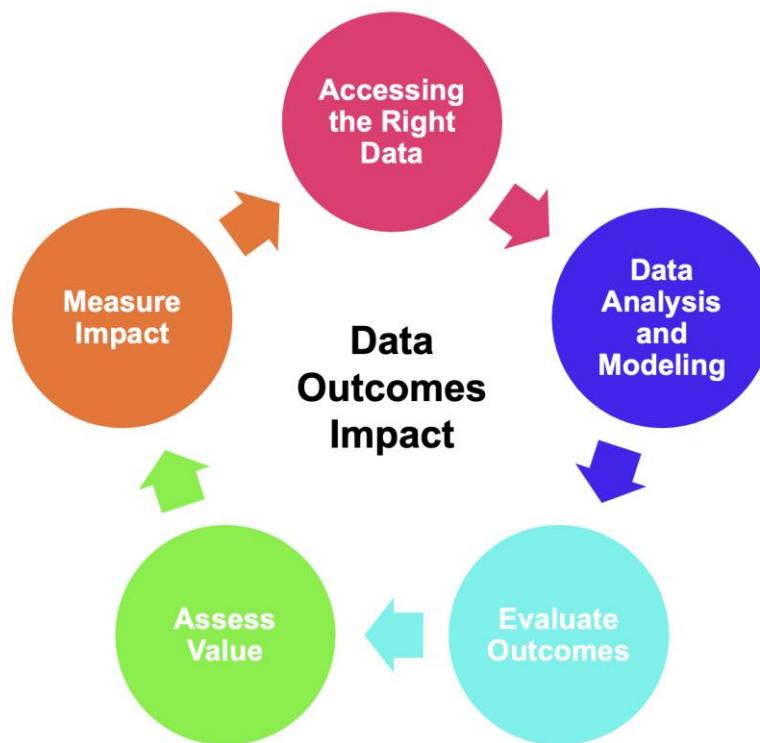
### The New Step in the Medication Use Process

**Pharmacy reporting and analytics should require the same depth of scrutiny and oversight as any other step in the medication-use process where pharmacy is held accountable.**



## ANALÍTICA DE DATOS

### What's Our Impact?



## ANALÍTICA DE DATOS

# Build Your Pharmacy Data Management Strategy

### Access to Data Sources

EHR  
Automation  
Claims  
Supply Chain/Inventory

### Invest in Infrastructure

Analyst  
Data Architect  
Medication Expertise

### Departmental Buy-In

Metric and KPI development  
Day-to-day data-driven management  
Data-driven Strategy  
Balance Scorecard development

## ANALÍTICA DE DATOS

Educational Sessions

### **(Management Case Study) Implementation of an Electronic Scoring System to Prioritize Clinical Pharmacy Services**

 Tuesday, December 6, 2022  10:15 AM – 10:45 AM

 Location: Mandalay Bay South Convention Center, South Seas D, Level 3  CE Credits: 0.50 contact hours

**Activity #:** 0204-0000-22-374-L04-P

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist

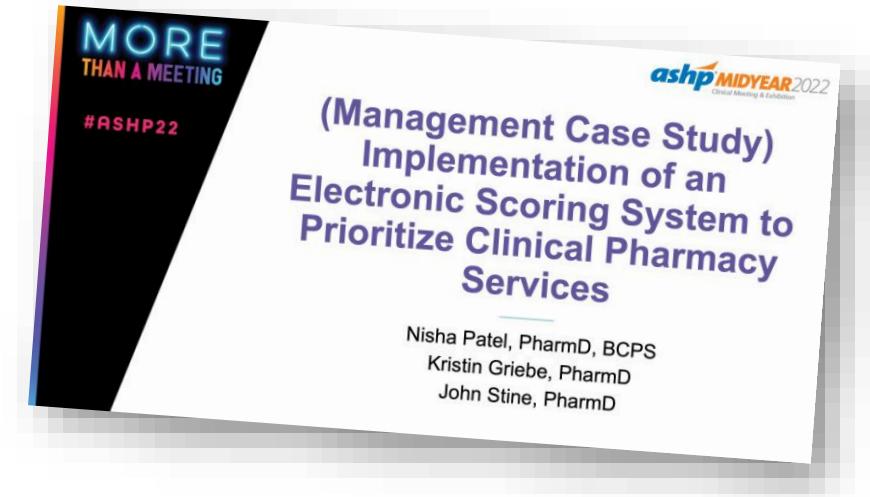
#### **Learning Objectives:**

- Describe systematic process strategies to align clinical pharmacy services across a health system.
- Describe how a systematic process can improve the workload for health-system pharmacists.
- List ways a systematic process in the electronic health record can be used to expand clinical pharmacy services provided to patients.

## ANALÍTICA DE DATOS

Nos contaron...

- Estrategias basadas en procesos sistemáticos para alinear los servicios de farmacia clínica en un sistema sanitario
- Cómo un proceso sistemático puede mejorar la carga de trabajo de los farmacéuticos del sistema sanitario
- Las formas en que la implementación de un proceso sistemático sobre la historia clínica electrónica puede utilizarse para expandir los servicios de farmacia clínica prestados a los pacientes



*Me quedo con...*

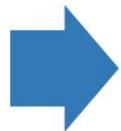
## ANALÍTICA DE DATOS

### Aligning with the Shifting Healthcare Landscape

ASHP Pharmacy Forecast

Scope of the Pharmacy Enterprise:

Volume of  
Care



Value-Based  
Care

DiPiro JT, et al. *Am J Health-Syst Pharm*. 2021; 78(6):472–497.

Centers for Medicare & Medicaid Services. Quality Measures. [Accessed 2022 Mar 3]. Available from: <https://www.cms.gov/medicare/quality-initiatives-patient-assessment-instruments/qualitymeasures>.

Acquisto NMJ, et al. *Am Coll Clin Pharm*. 2021; 4:1601-1617.

## ANALÍTICA DE DATOS

### Need for a Systematic Process to Address Initiatives

Standardize  
approach to  
clinical pharmacy  
services

Staffing and  
workload  
distribution

Document  
Pharmacist  
Value

Diverse Health-  
System with  
various practice  
models

## ANALÍTICA DE DATOS

# Purpose of the Electronic Scoring System

Prioritize clinical pharmacy services, triage patients, increase efficiency

Target complex patients at high risk for readmissions and high resource utilizers

Increase safety, interventions, and documenting activities

Streamline and standardize workflow

## ANALÍTICA DE DATOS

### Scoring System

- A total score is assigned to each patient
- Based on the individual variables scored for that patient
  - 75 variables to date
- Updates automatically in real-time in the EHR
- Can use the variables to manually complete or hand off (“defer”) variables if necessary
- Can document on the total score and/or on each individual variable
- Can pull data retrospectively based on documentation on the total score or variable

## ANALÍTICA DE DATOS

### Top Priority Variables

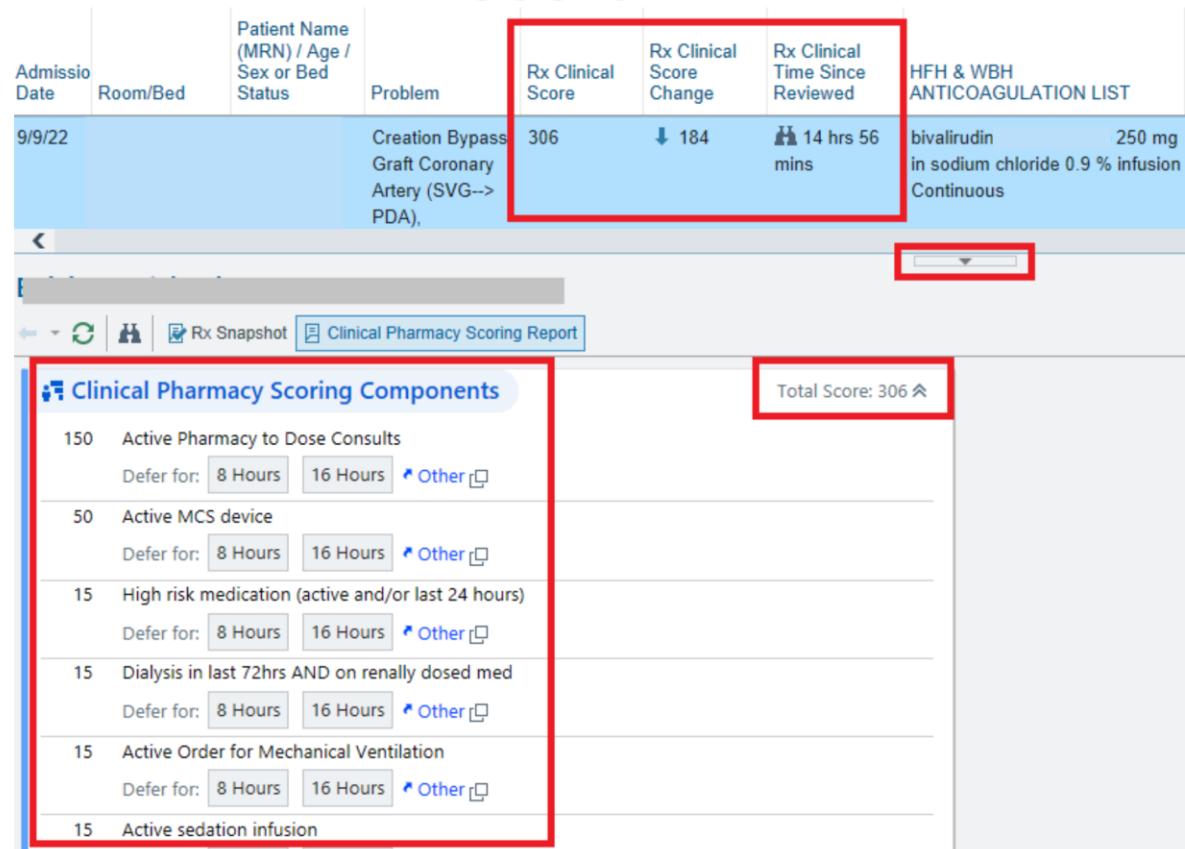
- Pharmacy to dose consults
- Dosing by levels
- Out-of-range medication lab values
- Renal function changes and renally dosed medications
- High-risk medications
- High-acuity patients (i.e., mechanical ventilation, vasopressor support, MCS device)

## ANALÍTICA DE DATOS

### Using the Scoring System in the Electronic Health Record

Total score

Score  
breakdown  
(variables)



The screenshot shows a clinical software interface for a patient with a total score of 306. The interface includes a table of clinical data and a detailed breakdown of scoring components.

**Patient Data:**

Admission Date	Room/Bed	Patient Name (MRN) / Age / Sex or Bed Status	Problem	Rx Clinical Score	Rx Clinical Score Change	Rx Clinical Time Since Reviewed	HFH & WBH ANTICOAGULATION LIST
9/9/22			Creation Bypass Graft Coronary Artery (SVG--> PDA),	306	↓ 184	14 hrs 56 mins	bivalirudin 250 mg in sodium chloride 0.9 % infusion (Continuous)

**Clinical Pharmacy Scoring Components:**

- 150 Active Pharmacy to Dose Consults  
Defer for: 8 Hours 16 Hours Other
- 50 Active MCS device  
Defer for: 8 Hours 16 Hours Other
- 15 High risk medication (active and/or last 24 hours)  
Defer for: 8 Hours 16 Hours Other
- 15 Dialysis in last 72hrs AND on renally dosed med  
Defer for: 8 Hours 16 Hours Other
- 15 Active Order for Mechanical Ventilation  
Defer for: 8 Hours 16 Hours Other
- 15 Active sedation infusion

**Total Score:** 306

## ANALÍTICA DE DATOS

### Key Takeaways

1. Collaborating with pharmacists in IT, all specialty areas, and leadership is crucial to creating a comprehensive scoring system that aligns with the goals of the pharmacy enterprise.
2. Developing an electronic scoring system can help triage patients and prioritize clinical pharmacy services across a diverse health system.
3. Data and continuous improvements of the electronic scoring system can improve uptake of the innovative process.

## ANALÍTICA DE DATOS

Educational Sessions

### (Management Case Study) Leveraging Data Science to Transform Pharmacy Department Operations in an Academic Medical Center

 Monday, December 5, 2022  4:15 PM – 4:45 PM

 Location: Mandalay Bay South Convention Center, South Seas D, Level 3  CE Credits: 0.50 contact hours

**Activity #:** 0204-0000-22-370-L04-P

**Activity #:** 0204-0000-22-370-L04-T

**Activity Type:** Knowledge-based

**Target Audience:** Pharmacist, Pharmacy Technician

#### Learning Objectives:

- Describe the benefits of using Tableau® vs. Microsoft Excel® to distribute a dashboard.
- Describe the benefits of a Monthly Operating Report presentation for the organization/leadership.
- Describe the process of converting an existing Excel® dashboard into a Tableau dashboard.

## ANALÍTICA DE DATOS

Nos contaron...

- Las ventajas de utilizar Tableau® frente a Microsoft Excel® para distribuir un cuadro de mando
- Las ventajas de una presentación del informe operativo mensual para la organización/dirección
- El proceso de conversión de un cuadro de mando Excel® existente en un cuadro de mando Tableau®.



*Me quedo con...*

## ANALÍTICA DE DATOS

- ✓ "La información es el petróleo del siglo XXI, y la analítica es el motor de combustión"  
(Peter Sondergaard Gartner Research)
- ✓ La visualización y el análisis de datos son fundamentales para transformar los datos brutos en datos con significado (conocimiento)
- ✓ Las plataformas de análisis no son sólo aplicaciones de visualización de datos, deben servir como herramientas para consolidar y manipular datos

...hay que explorar nuevas herramientas

TELEFARMACIA

INTELIGENCIA  
ARTIFICIAL

ANALÍTICA DE  
DATOS

OTROS

## OTROS

Educational Sessions

Integrated Informatics Institute

# The Time Is Now: Advancing Technician Roles in Informatics

 Monday, December 5, 2022  3:30 PM – 5:00 PM

 Location: Mandalay Bay South Convention Center, Mandalay Bay B, Level 2  CE Credits: 1.50 contact hours

*Planned in cooperation with the ASHP Section of Informatics and Technology*

**Activity #:** 0204-0000-22-251-L04-P

**Activity #:** 0204-0000-22-251-L04-T

**Activity Type:** Application-based

**Target Audience:** Pharmacist, Pharmacy Technician

### Learning Objectives:

- Evaluate the roles that pharmacy technician informaticists can fill on the pharmacy team.
- Differentiate the role of the pharmacy technician informaticist from that of an informatics pharmacist.
- Develop a plan for how to implement pharmacy technician informaticist roles in the organization.

## OTROS

### Nos contaron...

- Evaluar las funciones que pueden desempeñar los técnicos en farmacia informáticos en el equipo de farmacia
- Diferenciar la función del técnico en farmacia informático de la del farmacéutico informático
- Desarrollar un plan sobre cómo implantar las funciones del técnico informático en farmacia en la organización



*Me quedo con...*

## OTROS

### Definition: Pharmacy Informatics (PI)

- Pharmacy Informatics is a subspecialty of HIT
- "...the use and integration of data, information, knowledge, and technology, and automation in the medication-use process for the purpose of improving health outcomes."

National Library of Medicine

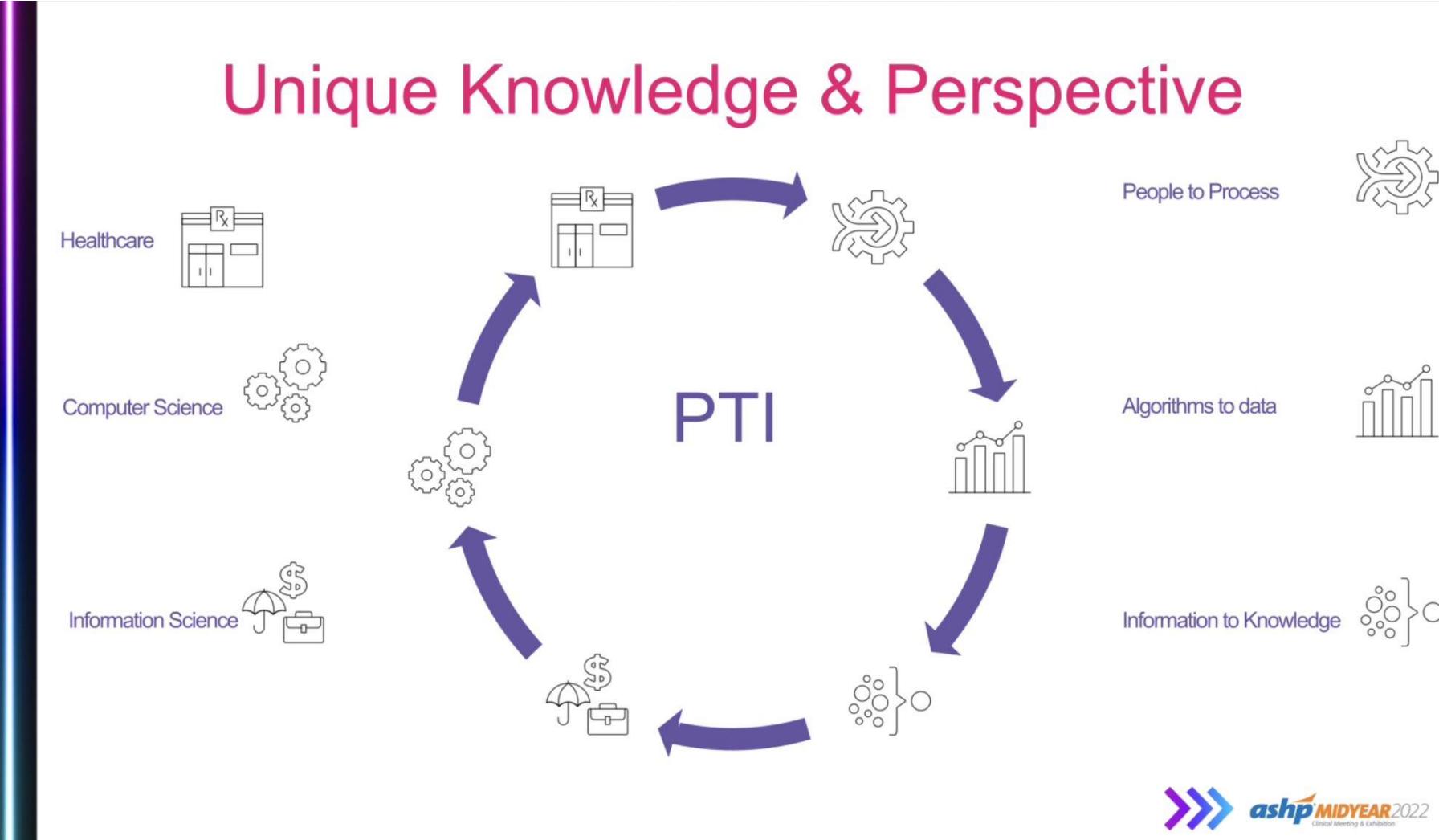
### Definition: Pharmacy Technician Informaticists (PTI)

...is a healthcare professional working under the supervision of a registered pharmacist who uses their knowledge to influence and adapt IT systems to improve the effectiveness & efficiency of health systems & the medication use process.

National Library of Medicine

## OTROS

### Unique Knowledge & Perspective



## OTROS

# Skills that make PTI uniquely qualified

**Pharmacy Operations**

**Technical Knowledge**

**Medication Use Workflow**

**Medical Vocabulary**

**Medication Safety**

**Pharmacy Automation**

**Database Maintenance**

**Regulatory Requirements**

## OTROS

### Key Takeaways

- 1) TECHNICIANS + PHARMACISTS = DREAM TEAM**  
PTIs and informatics pharmacists are complementary to each other.
- 2) TECHNICIANS ARE PRIME FOR ADVANCED ROLES**  
Pharmacy technicians have considerable pharmacy operations knowledge and experience which are well suited for advanced roles in informatics.
- 3) JUSTIFICATION AND IMPACT**  
It is important to think about how you frame the need for these roles. The greater the impact you can show PTIs having on other departments/service lines, the more buy in you will generate.



**Emilio Monte**  
@emiliomonteb

Aprendiendo sobre la figura del técnico en farmacia informático (PTI).  
¿Veremos esta figura en España algún día?  
**#ASHP22 #sefhmidyear2022**



*Gracias*

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